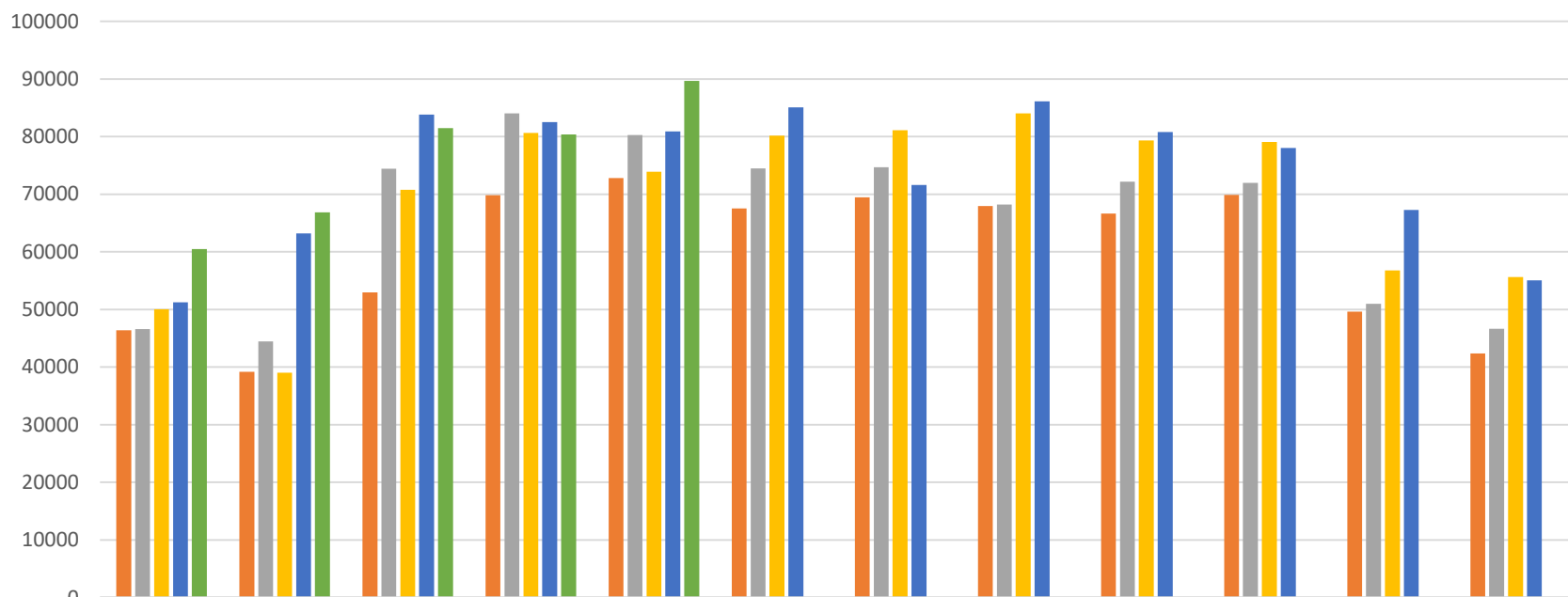




MISSOURI ONE CALL SYSTEM

Inbounds By Month

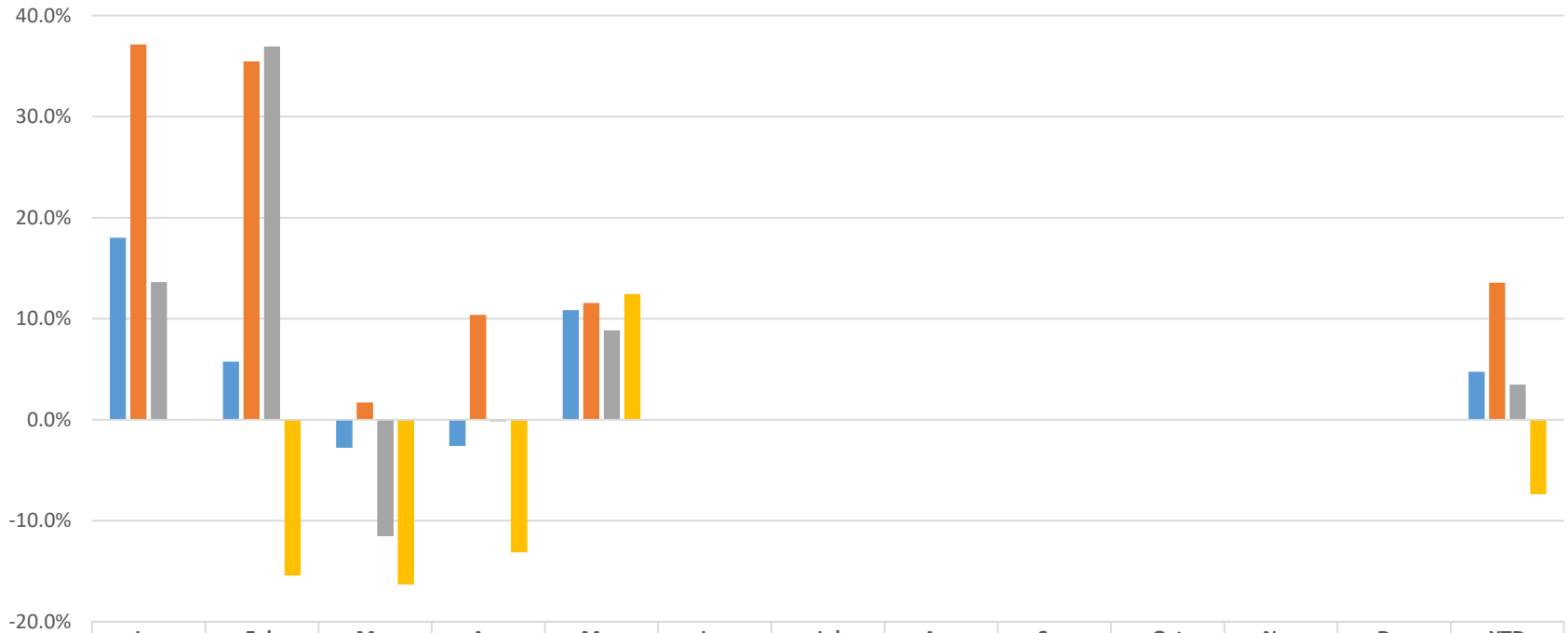


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2013	46367	39201	52949	69817	72827	67516	69482	67956	66647	69878	49639	42361
2014	46596	44471	74416	84026	80268	74501	74696	68197	72198	71973	51000	46655
2015	50057	39014	70753	80659	73931	80152	81101	84011	79314	79068	56793	55644
2016	51246	63221	83823	82540	80902	85063	71600	86119	80823	78042	67250	55032
2017	60472	66856	81487	80398	89671	0	0	0	0	0	0	0

Inbounds 2017 vs 2016 By Month

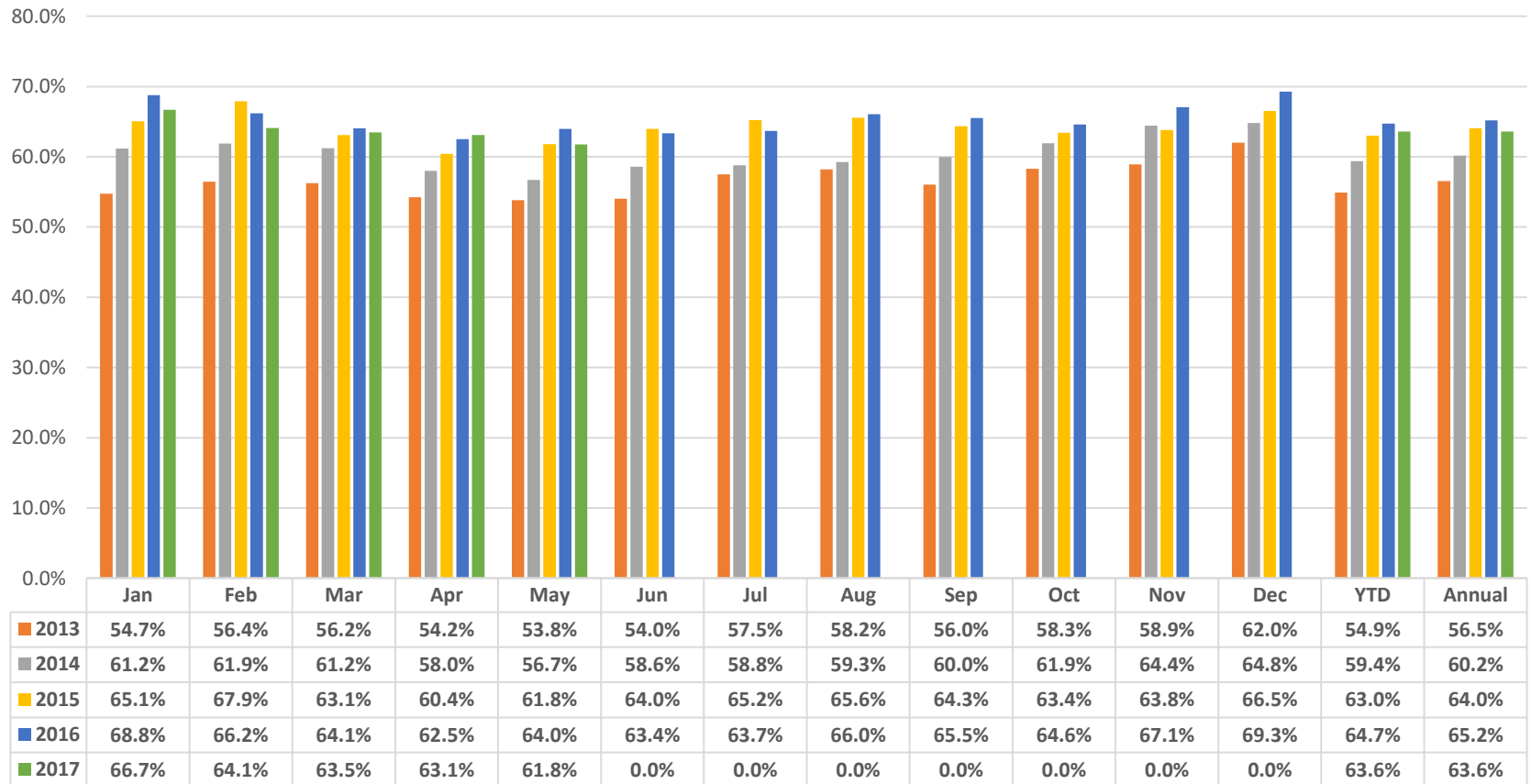


Regional Inbounds By Month (Current vs Previous Year)

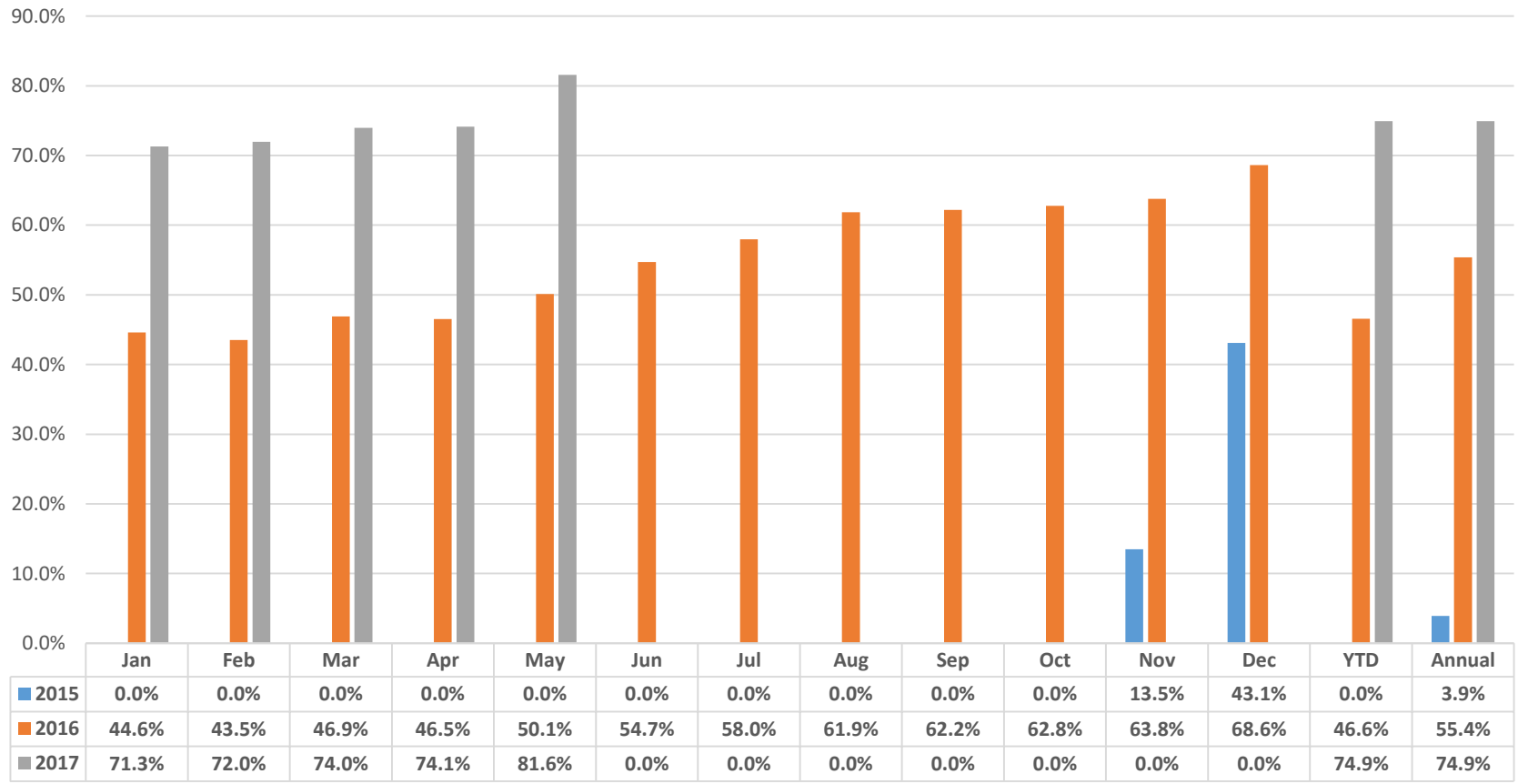


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
■ MO	18.0%	5.7%	-2.8%	-2.6%	10.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.7%
■ NE	37.2%	35.5%	1.7%	10.4%	11.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	13.6%
■ IA	13.6%	36.9%	-11.5%	-0.1%	8.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.5%
■ KS	-0.1%	-15.4%	-16.3%	-13.1%	12.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-7.4%

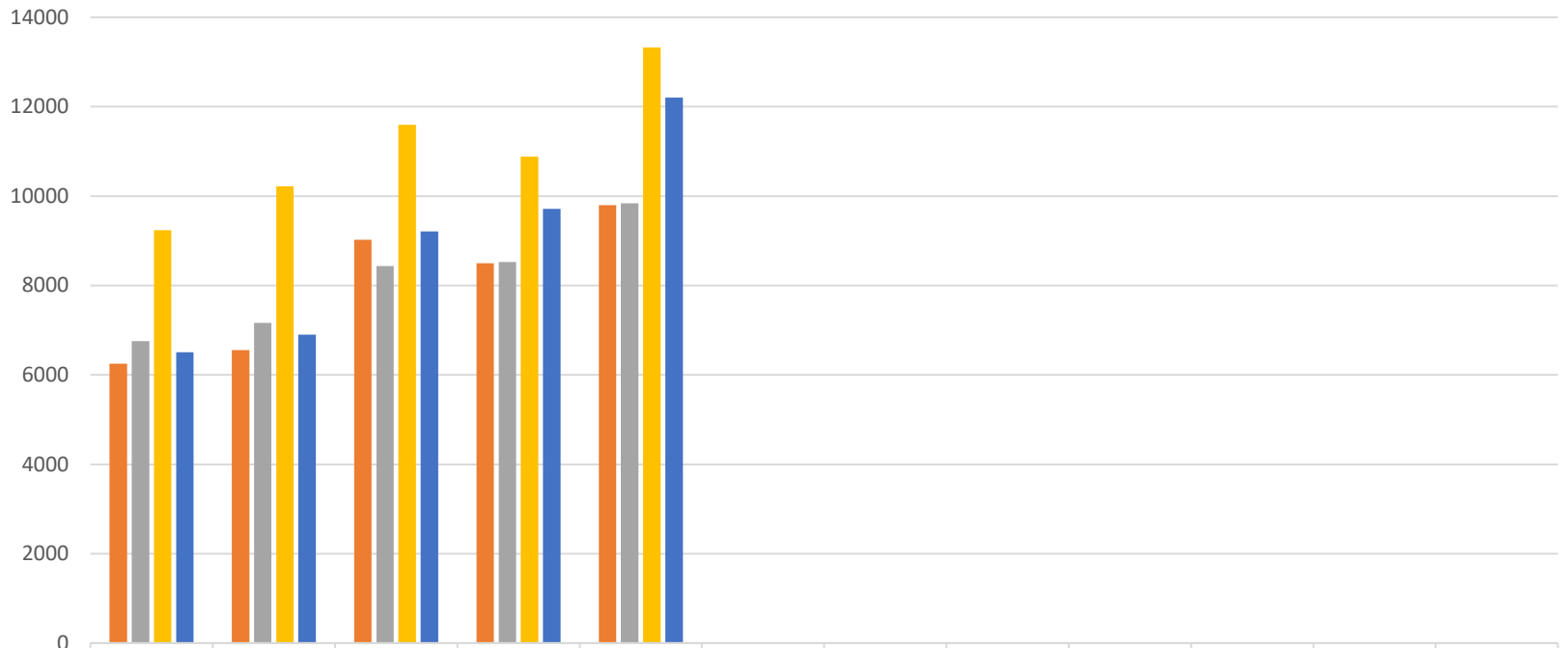
ITIC % By Month



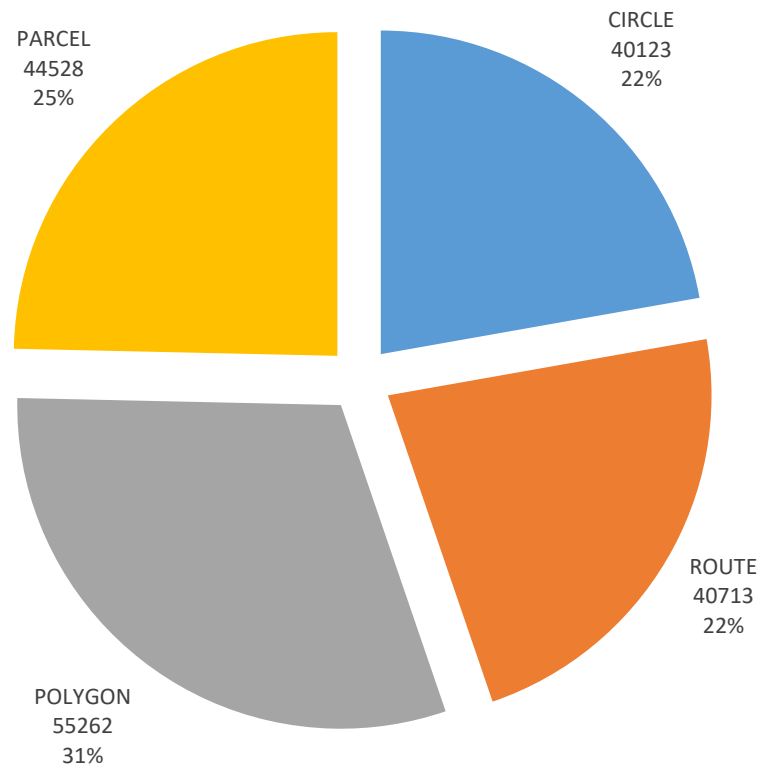
Next Gen % By Month



Next Gen Map Tools By Month

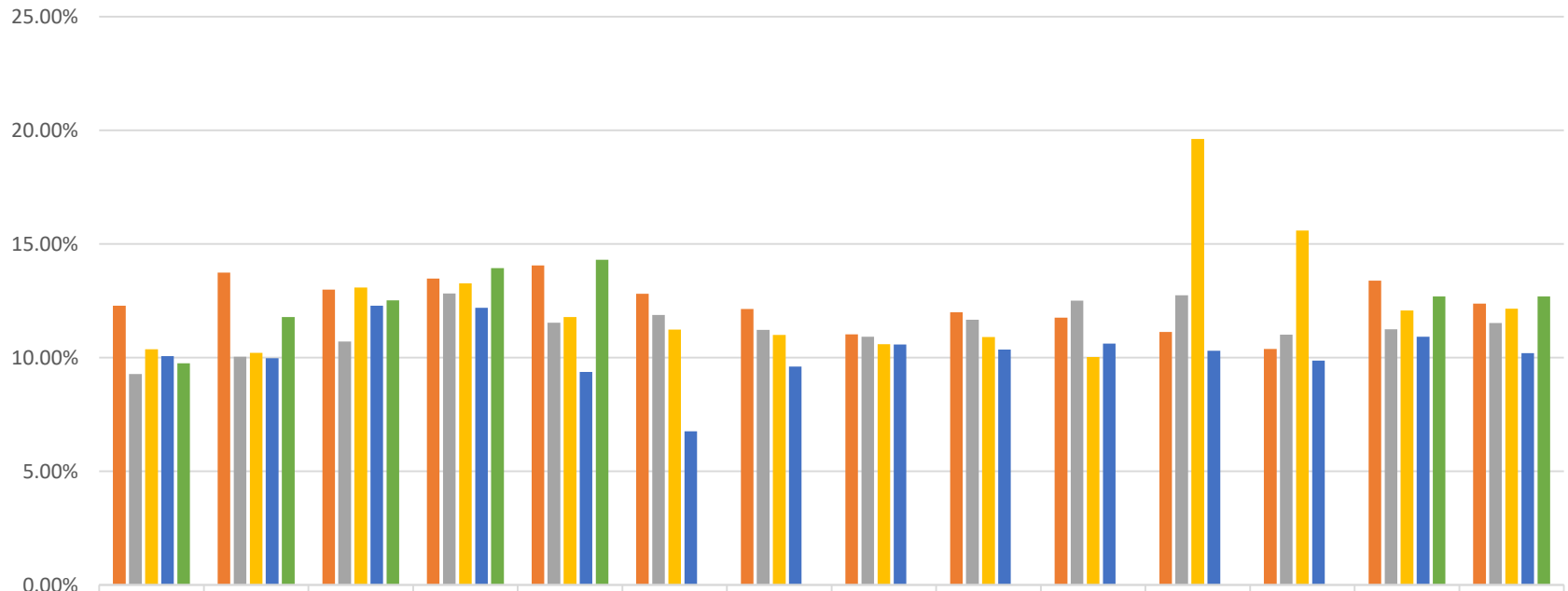


Next Gen Map Tools YTD

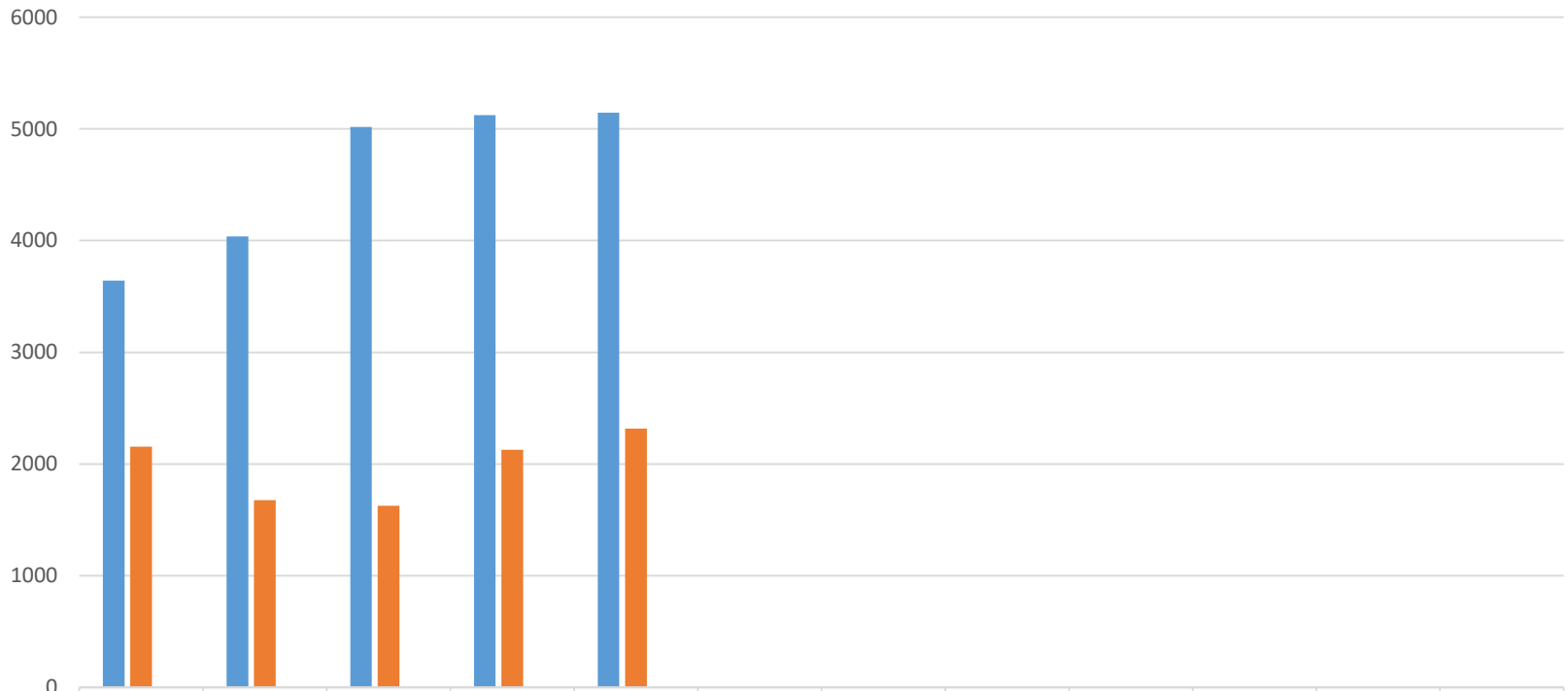


Changed Start Time Prompt

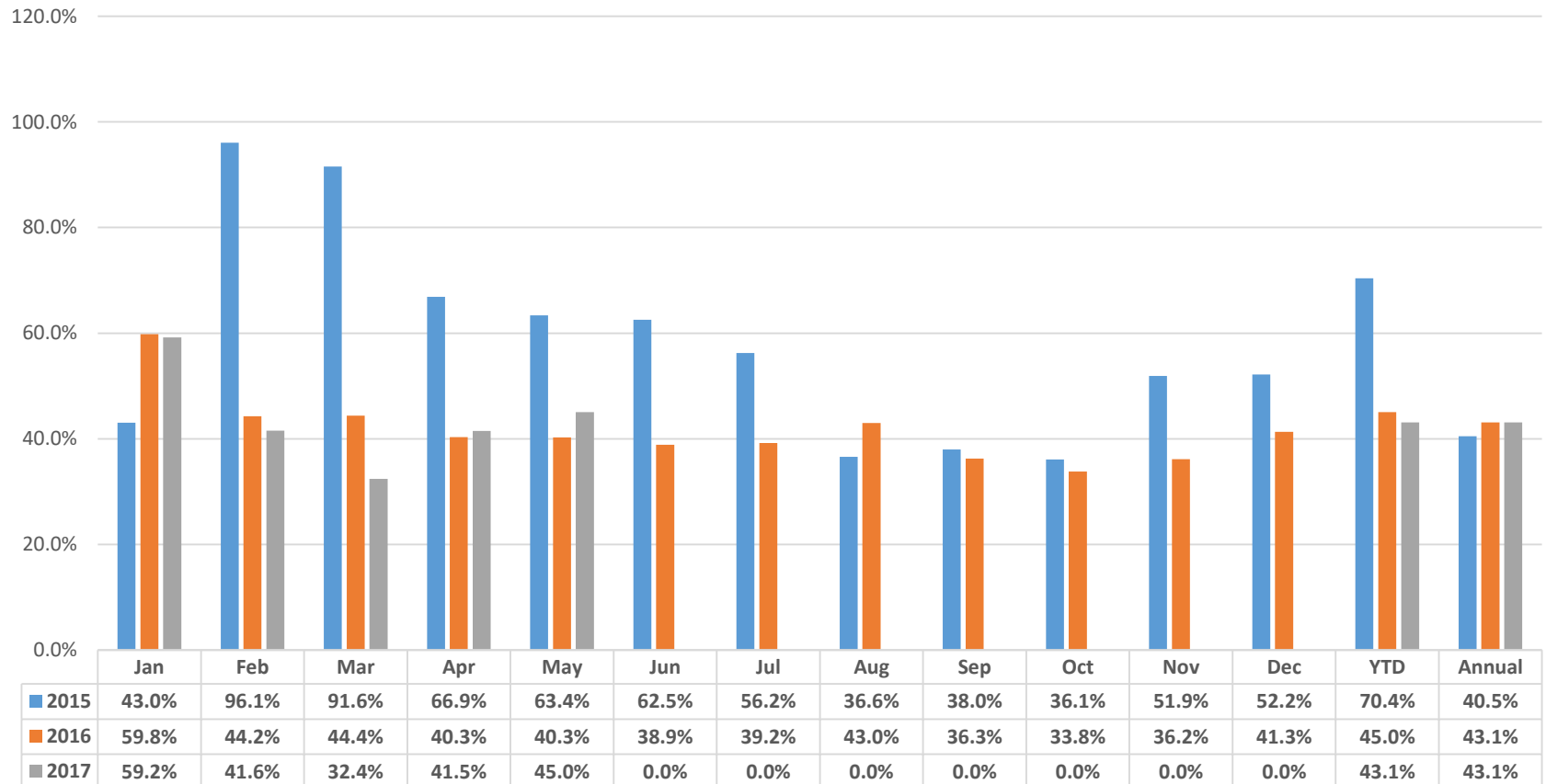
GT 2 Day Notice Routines By Month



Extensions By Month YTD

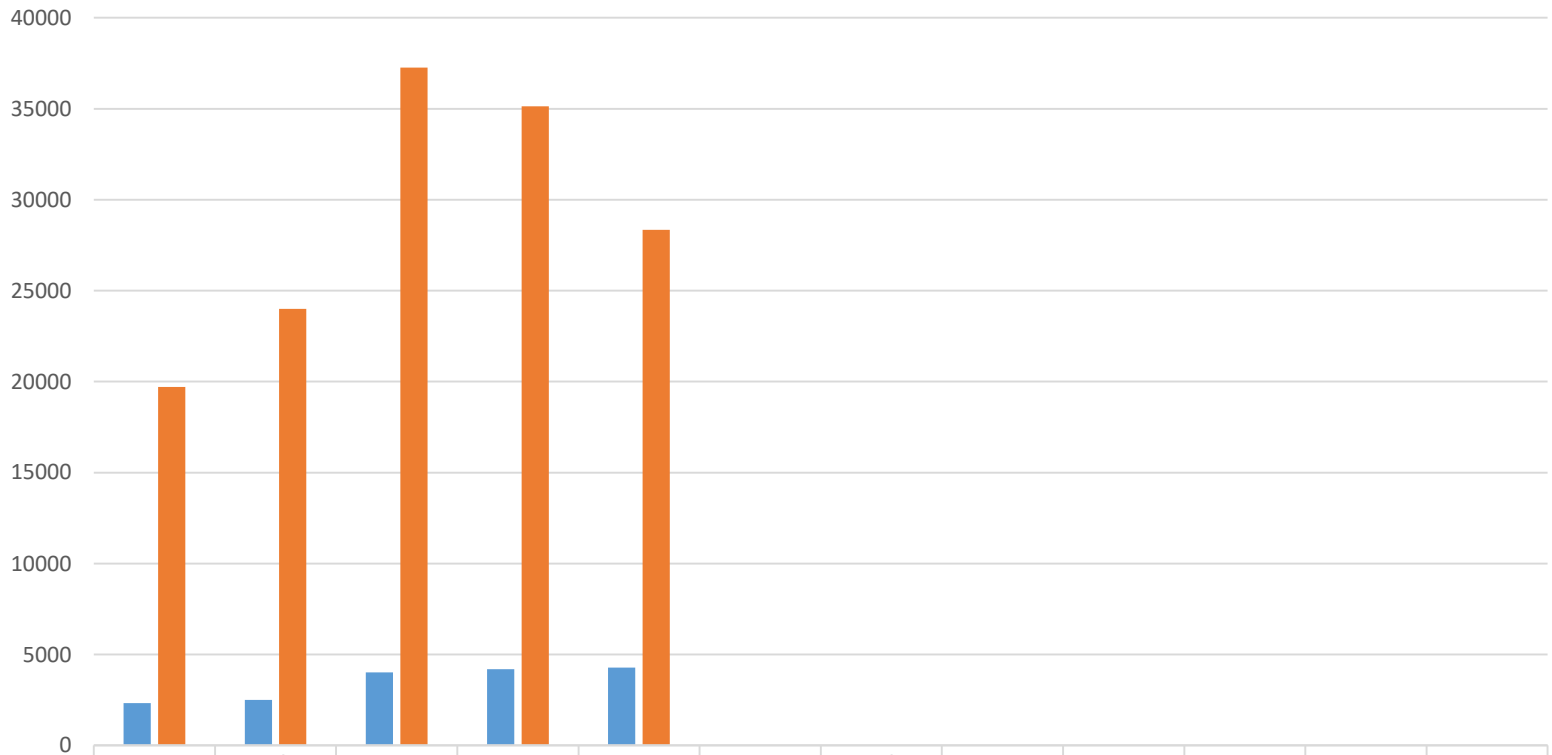


Extensions Granted By Month



No Responses

Manual Vs Auto No Responses By Month



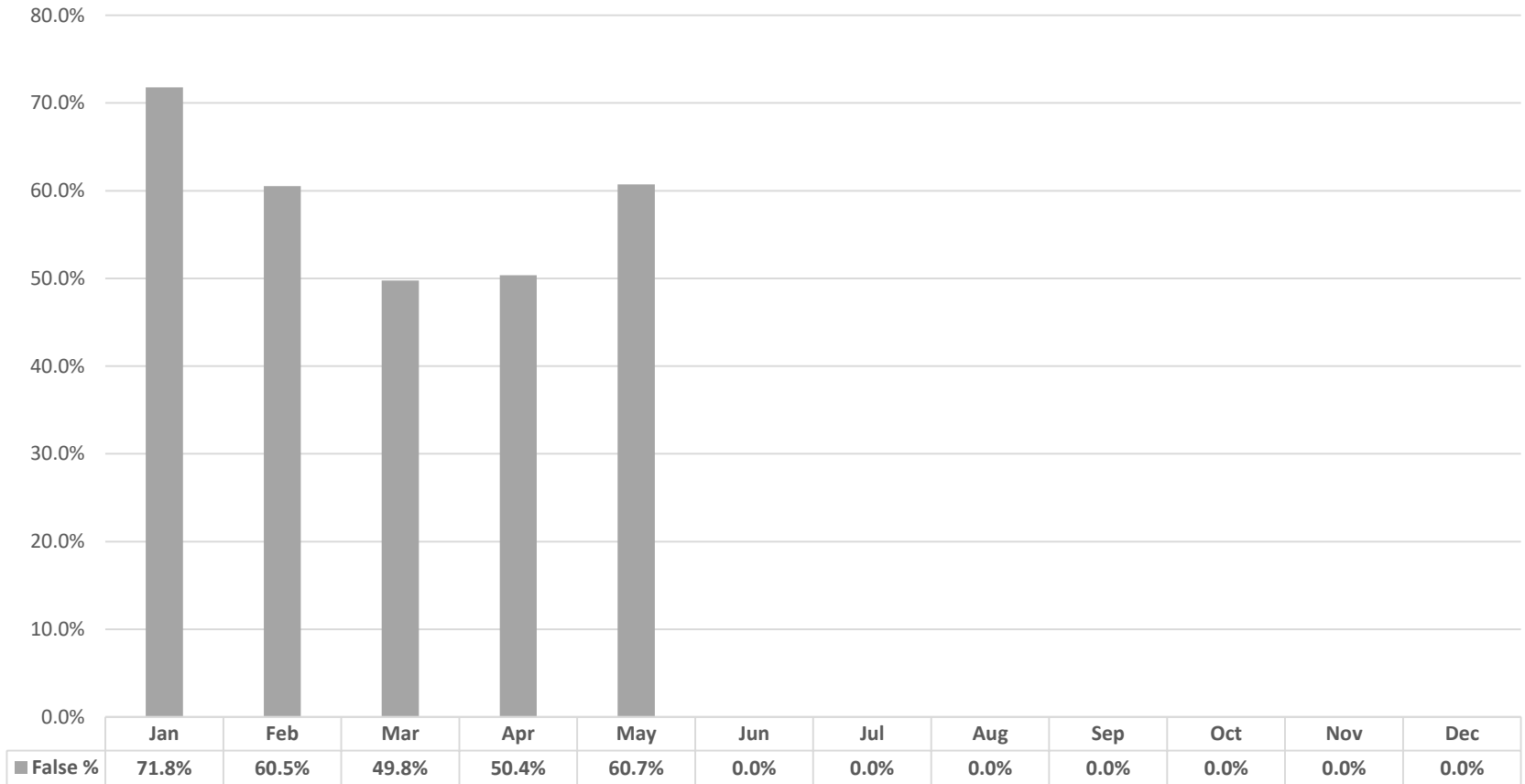
■ 2017 Manual NR

■ 2017 Auto NR

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2017 Manual NR	2323	2512	4012	4188	4279	0	0	0	0	0	0	0
2017 Auto NR	19704	24002	37261	35133	28335	0	0	0	0	0	0	0

False No Responses

False No Responses By Month



Ways to check status

- Automated status email
- Search and Status
- Telecheck (573-636-1555)

ETM No Response

Ticket A

NONRESPONSE TKT: 170740156

UTILITY NOTIFICATION LIST

Click the box next to each utility that did NOT respond to your request

<input type="checkbox"/> SELECT	DISTRICT	COMPANY NAME	UTILITY TYPE	STATUS
<input type="checkbox"/>	AMELE01	AMEREN MISSOURI ELECTRIC	E	Clear/No conflict
<input type="checkbox"/>	ARNOL01	MISSOURI AMERICAN WATER	S	Marked
<input type="checkbox"/>	ATT306	ATT DISTRIBUTION	TEL	Marked
<input type="checkbox"/>	CHRJC01	CHARTER COMMUNICATIONS	E,FO,TV	Clear/No conflict
<input checked="" type="checkbox"/>	JPUBW01	JEFFERSON COUNTY PWSD 1	W	Not yet responded
<input type="checkbox"/>	LGS	LACLEDE GAS COMPANY	G	Clear/No conflict
<input type="checkbox"/>	MOAMWC01	MISSOURI AMERICAN WATER CO	W	Clear/No conflict

Number of Districts:

You Must Contact Any Other Utilities Directly

False No Response Report

Excavator	No Response Tkt	No Response Tm	Original Tkt	Original Status Tm	Original Status	District Code
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/10/17 15:29	Clear/No conflict	STCWD02
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/13/17 09:22	Clear/No conflict	SSTAR01
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/10/17 14:33	Clear/No conflict	LKSTL01
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/13/17 13:01	Marked	CENTL01
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/13/17 13:01	Marked	LGS
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/13/17 13:01	Marked	CHRLK01
CHESTERFIELD FENCE & DECK	170740131	03/15/17 07:19	170692050	03/13/17 13:01	Marked	CUIVR01

Compliance Report

Inbox (33)

From Missouri One Call★

Subject **MO 03/13/17 14:04 to 03/13/17 15:04 Compliance Report**

To Tyler Nesheim★, John Lansford★, Derek Leffert★, Arch York★, Bill Murray★

Reply Reply All Forward Redirect Archive Junk Delete

3/13/2017 3:04 PM

MO 03/13/17 14:04 to 03/13/17 15:04 Compliance Report

tm_status	msg_no	type_name	company_name	cont_email	notes	user_name	email	district_code	district_id	url
03/13/17 14:58	170722590	Ticket Issue - False No Response	BRIAN WEAR PLUMBING	brian@brianwearplumbing.com	city marked as of 3/13	coc-gstrodman	grayson.strodman@como.gov	CCO	915	http://mo.itic.occinc.com/6JLU-2AS-NM2-V2X

Reported MO compliance issues from 03/13/17 14:04 to 03/13/17 15:04.

If changes are desired for who receives this, or which functions to include, please request through tyler@occinc.com

No Response

319.030.4

In the event that a person owning or operating an underground facility fails to comply with the provisions of subsection 1 of this section after notice given by an excavator in compliance with section 319.026 , the excavator, prior to commencing the excavation, shall give a second notice to the notification center as required by section 319.026 stating that there has been no response to the original notice given under section 319.026.

Discussion

- Automate email to excavator when false no response compliance issue reported – or when excavator identified by automated report
- Assist in cost recovery
- Don't allow no response when clear or marked have been provided

Questions

Tyler Nesheim

General Manager

tyler@occinc.com

573-636-1554

Chris Winters

Operations Manager

chriswinters@occinc.com

573-636-1553

Becky McClain

Web Products Coordinator

beckymcclain@occinc.com

573-636-1566

Michelle Reed

GIS/DBA

micheller@occinc.com

573-636-1552