



824 Weathered Rock Road, Jefferson City, MO 65101-1839  
573-635-1818 • Fax: 573-635-8402  
www.mo1call.com

## **OPERATING COMMITTEE**

### **Meeting Minutes June 15, 2017**

- A. Call to Order - The meeting was called to order by Jerry Baker, Co-Chair of the Operating Committee at 9:30 a.m. on June 15, 2017.
- B. Introductions – attendees went around the room and introduced themselves and the utility or affiliation they represent
- C. Safety Message – Laura Schneider, Ameren Missouri – What Causes Accidents or Injuries? (presentation attached)
- D. Board Report – Jerry Baker gave an update of Q1 Operating Committee recommendations (attachment)
- E. OCC Report – Tyler Nesheim, OCC (see attached). Recommended that a more in-depth discussion on No Response tickets should be held.
- F. MOCS Report – MOCS Staff

**John Lansford** reported the legislative session has ended. He also reported on several pending issues that were recommended by the OPS Committee and presented to the Board of Directors for approval as follows:

- The issue regarding transferring the name on a locate request during a major outage or natural disaster has been turned over to MOCS legal counsel.
- Emergencies on ITIC NextGen – a utility or excavator now has the opportunity to submit emergency tickets on ITIC NextGen by sending an email to [moitic@occinc.com](mailto:moitic@occinc.com) and complete 40 tickets without error. This will be monitored by the call center.
- Advised all attendees to pick up the new Utility Member Guide provided by the Membership Administrator.

**Public Awareness - Dave Jones** reported on Q1's public awareness activities and promotions.

- April, Safe Digging Month – Fire Station Banner Promotion – Owensville, MO fire station won the TV for displaying an 811 banner to promote safe digging.
- The Can-You-Dig-It online game with prizes, that MOCS co-sponsors with other states during April, was played nation-wide 240,000 times.
- 811 T-shirts and banners were distributed at the March meeting.
- Excavator Newsletter sent to more than 30,000 excavators and utility members in April.
- CGA 811 balloon was in O'Fallon and Springfield in May.
- Safety Day at Ft Leonard Wood MO to 2000 men and women in the military.
- Lawn & Garden Show, Springfield, MO
- School Agri Safety Days
- TV advertisements, paid and PSA's continue to run and viewed in wide viewing areas
- Billboards, 5 new PSA billboards will be showing up around the state soon
- 811 Counter Mats, will be seen in Casey's stores in SW MO soon.

**Damage Prevention Managers - Derek Leffert** reported they will be doing member meetings around the state starting July 6 through mid-August 2017.

**G. Action Item** - Request for Sub-Committee Participants for Implementation of callback capability. *Committee agreed to move forward.*

**H. Discussion Topic #1** – Amendment to Circle Business Rule (item e). Not to exceed 300 feet distance between any 2 circle excavation entities. *A motion was made, seconded and passed by the committee vote to send this item to the Tech Committee for discussion and recommendation.*

**I. Discussion Topic #2** – Change call center operations to allow call center operator to fully utilize NextGen capabilities. *A motion was made, seconded and passed by the committee vote to send this item to the Tech Committee for discussion and a recommendation.*

**J. Discussion Topic #3** – Automating a message to excavator when compliance issues are reported. *A motion was made, seconded and passed by the committee vote to send this item to the Tech Committee for discussion and recommendation.*

**K. Discussion Topic #4** – Should we allow an incorrect locate to be entered in the system after all notified members have responded with a marked or clear status? *A motion was made, seconded and passed by the committee vote to send this item to the Tech Committee for discussion and a recommendation to better define the Incorrect locate versus a No Response locate.*

**L. Topics for September meeting**

- Extended Start Date and Time into nonworking days
- Definition of Incorrect Locate vs No Response Request
- Use of Safety Notifications
- Odd request from excavators

M. Tom Delia, Spire Energy has volunteered to give the safety message in September.

N. Without any further discussion, the meeting was adjourned at 11:45 p.m. Lunch was provided by MOCS.

**Current Sub-Committee (Tech) Members:**

Arch York, Brenda Voss, Jerry Baker, Laura Schneider, Mike Fobair, Mike Stivers, Nate Dalton, Tom Delia, Jason Brooks and Tyler Nesheim.