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OPERATING COMMITTEE (VIRTUAL)

Meeting Minutes September 17, 2020

- A. Call to Order - The meeting was called to order by Jerry Baker, Co-Chair of the Operating Committee at 9:30 a.m. on September 17, 2020.
- B. Safety Message – Mike Stivers – USIC – Safety during the Corona Virus Pandemic
- C. Board Report – The last Missouri One Call Board Meeting was held virtually and the Operating Committee has nothing to report back on at this time.
- D. OCC Report – Tyler Nesheim, OCC - ticket volume for YTD is up 4.8%. With the pandemic, stay-at home homeowners doing more outdoor home projects makes up for the increased volume.
- E. MOCS Report – MOCS Staff

John Lansford – outside of a couple of internal hiccups with accounting and a brief call center telephone interruption there was nothing else to report at this time.

Dave Jones - public awareness activities and promotions for 2020.

- Digital ad impressions and clicks keep increasing
- MOCS 811 Day Facebook Contest had a total of more than 1500 participants with 3 winners. We gave away home lawn and garden equipment to the winners.
- Installed an 811 logo on the storage tank at Sinclair Pipeline in Carrollton, MO.
- The winner of the Fire Station Banner promotion went to the City of Perryville fire station. Bill Murray presented them with a check for \$500 for their fire station.
- Due to the corona virus and most sports not being played, advertising dollars were redirected to buy advertisement for golf tournaments instead.

Derek Leffert – reported on activities of the Damage Prevention Manager's. Because of social distancing there are no large meetings being held. Recently three podcasts were

posted on the MOCS website for excavators and utility members to download and present to their staff or listen to on their own. More podcasts are in the works.

F. **Discussion** - Large Project Information Sharing

The idea of having an area on the MOCS website for large project information sharing would help the utilities and utility contract locators plan staffing for large projects that come up in different areas of the state before the projects begin.

Even though it is a good idea, there are a lot of negatives that come with it, being that utilities planning a large project are not sometimes at liberty to make that information public until the project begins.

Jerry Baker with City Utilities of Springfield explained that when the Springfield area has a large project, they contact all of the parties involved and have an upfront meeting with them about the scope of the project.

Another comment was to create a “heat” map on our website where persons could look at the excavation activity in different areas of the state based on activity of locate notifications called in to the call center.

With no other discussion on this topic it was tabled.

G. Mike Stivers with USIC volunteered again to do the Safety Message at the Q4-2020 Operating Committee Meeting.

H. Without any further discussion, the meeting was adjourned at approximately 10:30 am.

VIRTUAL ATTENDEE LIST

	Attendee Name	Company
1	Alan Shaw	Time Warner Cable
2	Tim O'Brien	Spire
3	Tracy	
4	Tyler Nesheim	OCC
5	Kelvin Yount	Pipeline
6	Derek Leffert	MOCS
7	John Debroeck	Fidelity Communications
8	Amber Adcock	Liberty Utilities
9	Becky Harbaugh	MOCS
10	Dennis Bennett	Ameren Missouri Gas
11	Charlie Peel	MOCS
12	Brian Gass	
13	Jose Gonzales	
14	Justin Stroup	
15	Josh Faatz	Ameren Missouri
16	Keely Hosmann	Nustar Energy
17	Michael Richardson	
18	Mike Stivers	USIC
19	Brian....	Ameren
20	Andy Pollard	City of Harrisonville Electric
21	Samantha Young	Liberty Utilities
22	Ramona Schatzer	Ameren Missouri Gas
23	Justin Rasa	
24	John Phillippe	
25	Heath Silvey	City Utilities of Springfield
26	Jerry Baker	City Utilities of Springfield
27	Tracy Skinner	City of Miner
28	Chase Barnett	Liberty Utilities
29	John Lansford	MOCS
30	Doug Wesselschmidt	City of Grandview
31	Caller	
32	Caller	
33	Caller	
34	Caller	
35	Caller	
36	Dave Jones	MOCS