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OPERATING COMMITTEE (VIRTUAL)

Meeting Minutes December 17, 2020

- A. Call to Order - The virtual meeting was called to order at 9:30 a.m. on December 17, 2020. New persons attending were welcomed to the meeting and the Purpose of the Operating Committee was reiterated.
- B. Safety Message – Jerry Baker – City Utilities of Springfield – Follow Safety Protocols even when working outside during the Corona Virus Pandemic.
- C. Board Report – Chase Barnett – Reported a discussion of the Advanced Ticket Process was held. Ameren asked for further information.
- D. OCC Report – Tyler Nesheim, OCC
 - *Only 11 counties do not have their parcel data in digital format. These counties represent only a small percentage of tickets.
 - *Ticket extension requests are at 92% of the total requests with an average of about 25 hours extension.
 - *Ticket extensions are accepted about 25% of the time.
 - *Operating Committee may select a sub committee to review possible solutions and alternatives.
- E. MOCS Reports

John Lansford – reported that on December 9th we received our ONE MILLIONTH request for any year that MOCS has been in operation!

Year-to-date the call center is about 6% ahead in receiving requests compared to 2019. Homeowner requests have increased by 27.92% over 2019. Total notifications are less than last year due to better use of status before by utilities before the start date.

MOCS Board of Directors passed the 2021 budget in October.

Due to COVID 19 and travel restrictions for in-person meetings \$115,000 of budgeted dollars for 2020 for Public Awareness was reallocated to digital advertising.

Damage Prevention Managers are working on the excavator meetings for spring 2021 to be held virtually, if possible, they may be held in-person in some areas.

Derek Leffert – reported on Damage Prevention Manager activities. Because of social distancing there are no large meetings being held. Recently three podcasts were posted on the MOCS website for excavators and utility members to download and present to their staff or listen to on their own. More podcasts are in the works.

Nick Rasa reminded the committee that Pod Casts are available on the MOCS website for viewing.

Charlie Peel told the group the MOCS truck is going to be re-outfitted for tailgate training for better utilization of the truck.

- F. **Open Discussion** – it was suggested to have the advertising budget reviewed to balance between the spring and fall due to damages in the fall.
- G. Nick Rasa volunteered to deliver the Safety Meeting at the March 18, 2021 meeting.
- H. Without any further discussion, the meeting was adjourned at approximately 10:20 am.

VIRTUAL ATTENDEE LIST

Amber Adcock
Becky Harbaugh
Brad Milam
Cecilia Stewart
Charles Peel
Chase Barnett
Clint Johnson
Dennis Bennett
Derek Leffert
Heath Silvey
Jerry Baker
Jerry Jenkins
John DeBroeck
John Lansford
Jose Gonazales
Josh Faatz
Justin Rasa
Keely Hosmann
Ken Warbritton
Kyle W. Fischer
Meghan Green
Natalie Roark
Nicholas Rasa
Ramona Schatzer
Rita Homme

Sharon Cornelius
Steven Houseman
Tammy Wilfong
Tim Schiele
Tyler Nesheim
William Huth

