

# MISSOURI ONE CALL SYSTEM

*ALWAYS CALL (OR CLICK) *

*BEFORE  
YOU DIG*

VISIT US ONLINE AT [www.MO1CALL.com](http://www.MO1CALL.com) OR FIND US ON FACEBOOK!

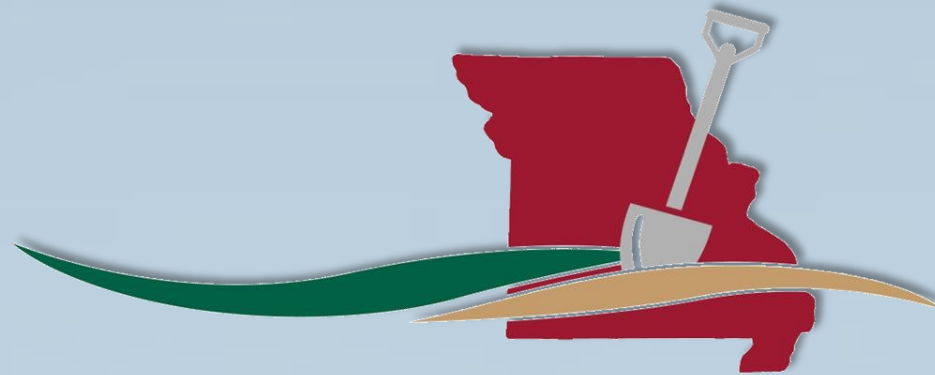




Know what's below.  
Call before you dig.

**OPERATING  
COMMITTEE  
MEETING**

**Mar 20<sup>th</sup>, 2014**



**MISSOURI  
ONE CALL SYSTEM**

**One Call Concepts Report**



# AGENDA

- A. Call Center Report
- B. Map Update
- C. Base Map Notification Tool
- D. Map\_LINK Ticket Actions
- E. Text Message Link
- F. Facility Centerline Pilot
- G. ITIC Attachment Feature







**Base map  
upgrade  
integrated with  
database  
review**

# MAP UPDATE

We just completed updating centerline road data for the entire state to Tiger 2013. The data went live January 15th, 2014.

We began including a state wide base map update with the annual database review in 2012 and plan on continuing that upgrade annually as long as the data is available. In addition to that upgrade, and to the parcel data additions, there were also 8065 manual edits to the Missouri base map in 2013.



# BASE MAP NOTIFICATION TOOL

When manual edits occur within 250ft of a member polygon an automated notification to that member occurs to provide them with the opportunity to view the change and make any database edits that may be necessary. Historically, this notification was sent to the GIS contact. This tool has been enhanced to send the notification to an IMAP user if one exists, otherwise it sends the message to the GIS contact if one exists, failing both of those the message goes to the ticket destination.

**Improvement  
to member  
notification  
tool.**



# MAP\_LINK ENHANCEMENT

## Addition of “TICKET ACTIONS”

- Retransmit
- Relocate
- No Response
- Cancel

Start: 01/01/2014  
End: 03/31/2014  
Missouri One Call  
ONE CALL CONCEPTS  
Show Ticket List

Ticket No: 140260279  
Original Call Date: 01/26/14 21:05 pm  
Start Date: 01/29/14 12:00 am  
ROUTINE  
Type: WEB

**TICKET ACTIONS**

Retransmit View Utility Status Relocate No Response Cancel

**CALLER INFORMATION**

Caller Name: KEAT ON FREY  
Phone: (660)238-6124

**EXCAVATOR INFORMATION**

Excavator Name: FREY UNDERGROUND  
Address: 455 E MARKET ST  
WARRENSBURG, MO 64093  
Contact Email: freyunderground@live.com  
Onsite Contact: KEAT ON FREY  
Phone: (660)238-6124  
Fax Phone:

**EXCAVATION INFORMATION**

Type of Work: BURY PHONE DROP  
Equipment: DROP PLOW  
Work Being Done For: ATT  
Trenchless Excav: Y Explosives: N Area Marked: N Depth: 1FT

**DIG SITE LOCATION**

County: JACKSON  
City: GRAIN VALLEY  
Address: 209 GARDEN ST  
At: BROADWAY ST  
City Limits: Y

Location of Work:  
MARK PROPERTY AT 209 GARDEN ST FROM INTERFACE T O T ERM AT 208 VALLEY DR

Remarks:

Map Coord NW Lat: 39.0132361 Lon: -94.2035688 SELat: 39.0127373 Lon: -94.2029138

**MEMBERS NOTIFIED**

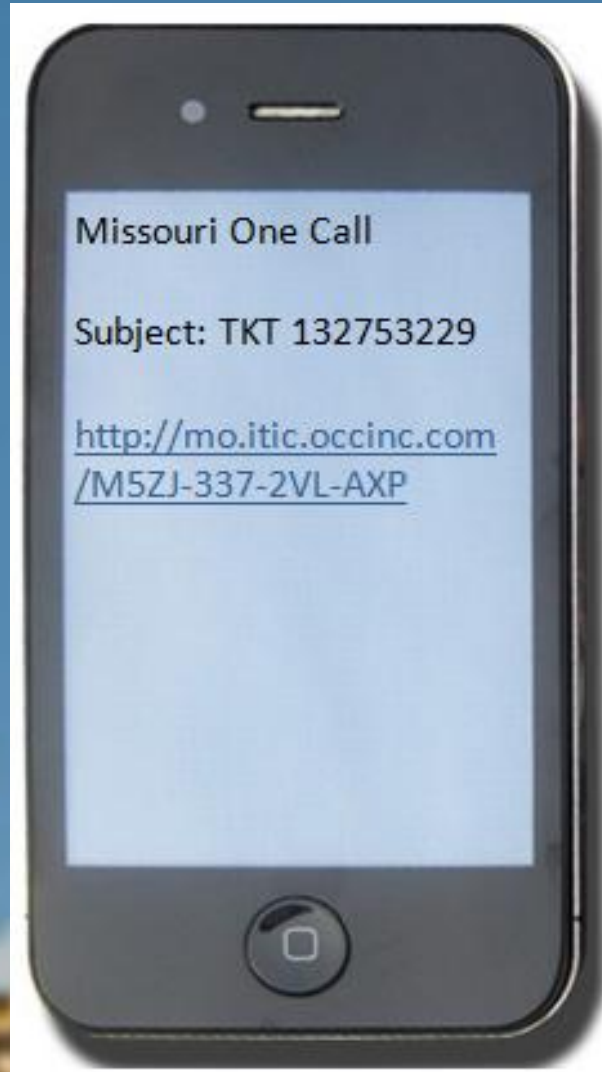
District	Company Name	Utility Types
ATT 401	ATT DISTRIBUTION	TEL
CMCST 10	COMCAST CABLE COMMUNICATIONS	FO,TEL,TV
GRNVL01	CITY OF GRAIN VALLEY	SS,W
KI	MISSOURI GAS ENERGY	G
MJS	KANSAS CITY POWER & LIGHT	E





# TEXT MESSAGE LINK

Clicking the link will place the entire ticket, and a map of the excavation area, at your fingertips.





# FACILITY CENTERLINE PILOT

Utility  
Map\_LINK

Start: 02/26/2014
End: 02/26/2014
Missouri One Call
ONE CALL CONCEPTS

Show Ticket List

**Ticket No:** 140571823      **Type:** ROUTINE      **WEB**

**Original Call Date:** 02/26/14 16:20 pm

**Start Date:** 03/01/14 12:00 am

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**TICKET ACTIONS**

[Retransmit](#)   [View Utility Status](#)

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**CALLER INFORMATION**

**Caller Name:** DANIEL ST. JOHN      **Phone:** (314)471-7332

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**EXCAVATOR INFORMATION**

**Excavator Name:** MIDWEST UTILITY INC      **Phone:** (314)471-7332

**Address:** 3137 OLD RTE 5 CAMDENTON, MO 65020      **Fax Phone:**

**Contact Email:** dan@midwestutilityinc.com

**Onsite Contact:** DANIEL ST. JOHN      **Phone:** (314)471-7332

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**EXCAVATION INFORMATION**

**Type of Work:** INSTALL GAS SERVICE

**Equipment:** DIRECTIONAL BORE MACHINE

**Work Being Done For:** SUMMIT NATURAL GAS

**Trenchless Excav:** Y      **Explosives:** N      **Area Marked:** N      **Depth:** 4FT

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**DIG SITE LOCATION**

**County:** MORGAN

**City:** GRAVOIS MILLS      **City Limits:** Y

**Address:** 26975 HIGHWAY 5

**At:** RED HOLLOW

**Location of Work:**  
LOCATE ENTIRE PROPERTY ALL WORK WILL TAKE PLACE 25 FT FROM EDGE OF HIGHWAY, ON PROPERTY SIDE.

**Remarks:**

**Map Coord NW Lat:** 38.2954838      **Lon:** -92.8225656      **SE Lat:** 38.2945421      **Lon:** -92.8202861

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**MEMBERS NOTIFIED**

District	Company Name	Utility Types
ATT308	ATT DISTRIBUTION	TEL
GRVSD01	GRAVOIS ARM SEWER DISTRICT	S
SUMNG01	SUMMIT NATURAL GAS OF MO	G

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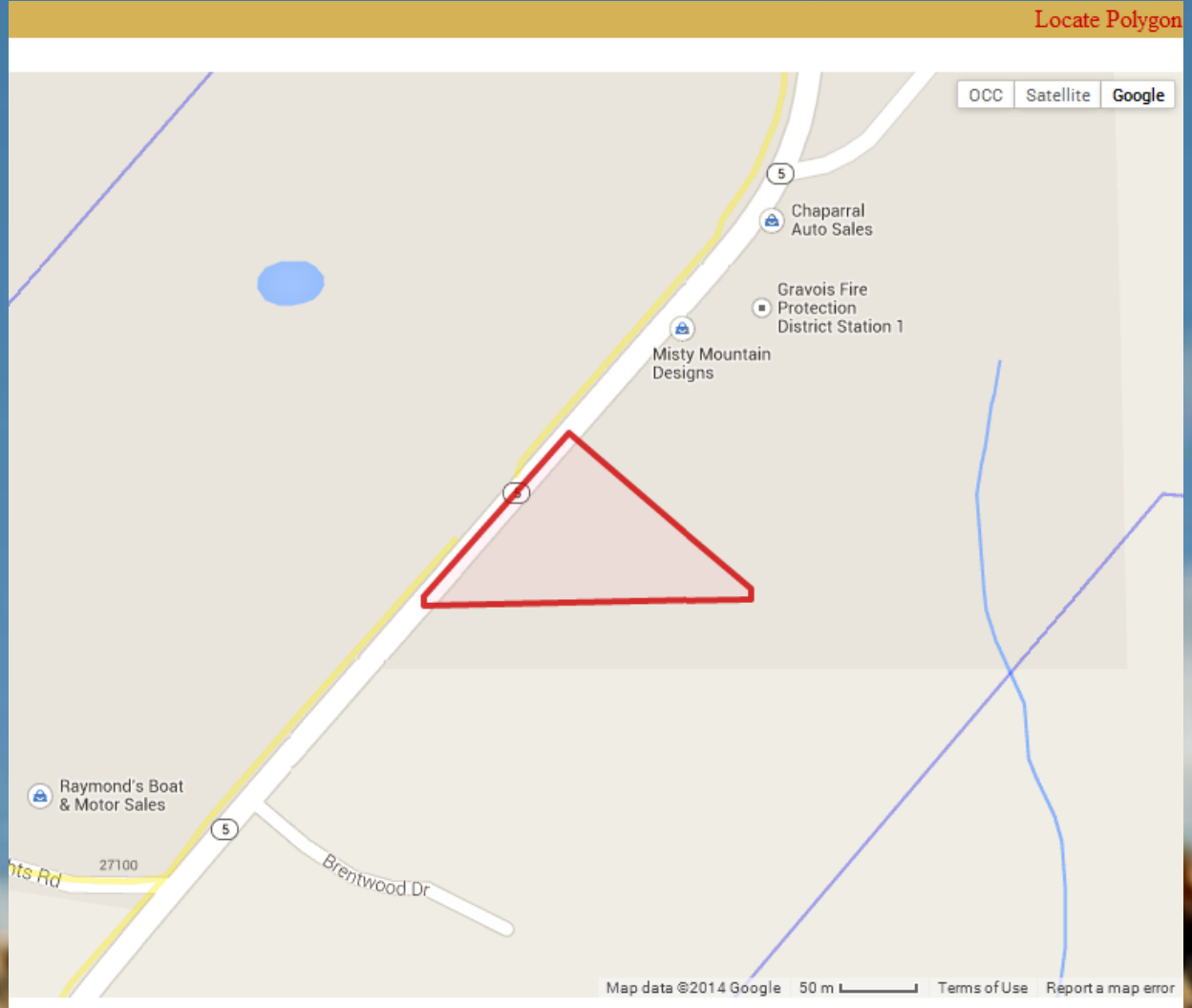
**INTERACTIVE MAP**   [Popup Map](#)   [Hide Map](#)   Locate Polygon

Search Map: Enter Street, Address, or City

Map data ©2014 Google 50 m   Terms of Use   Report a map error

# FACILITY CENTERLINE PILOT

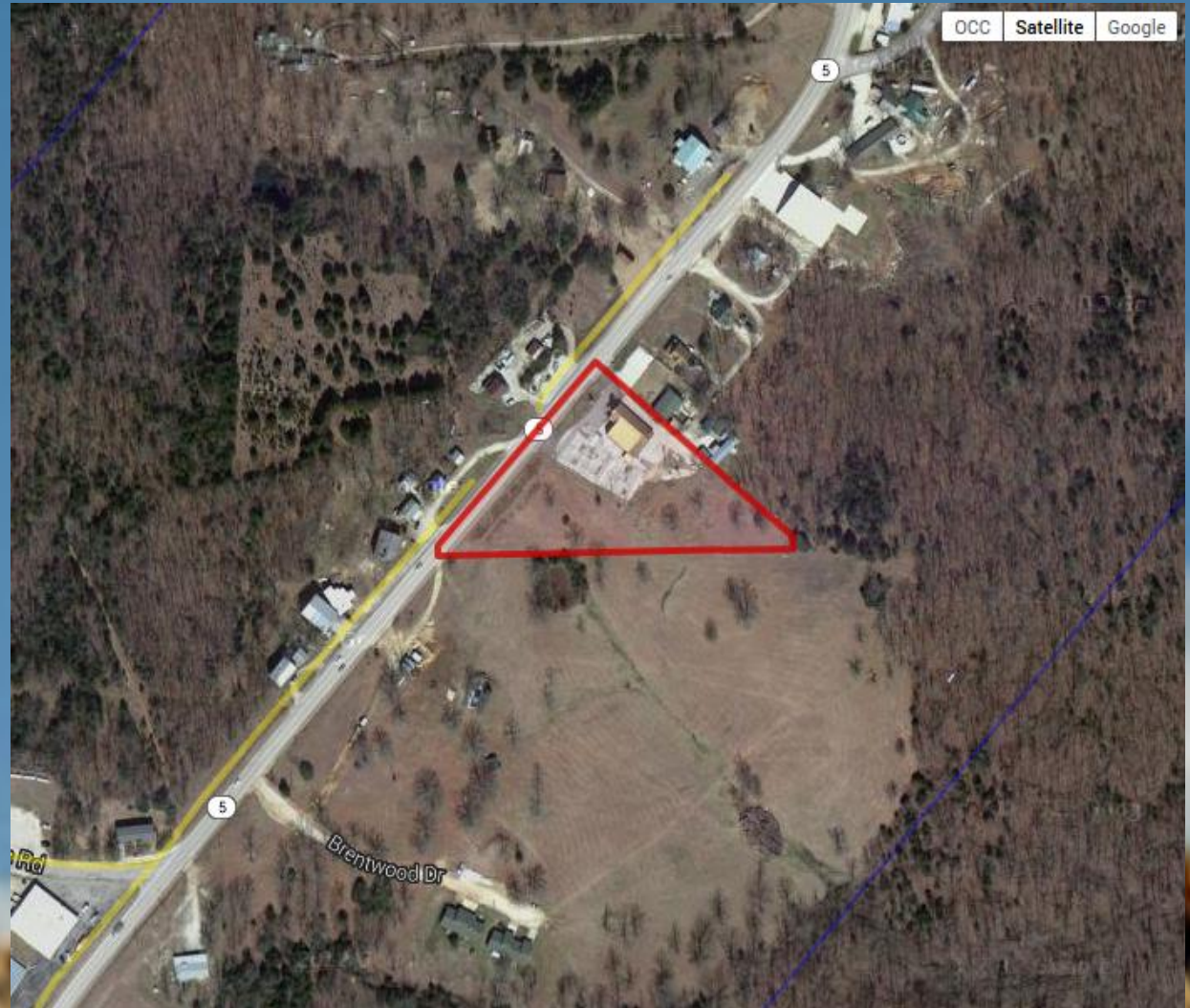
Google View





# FACILITY CENTERLINE PILOT

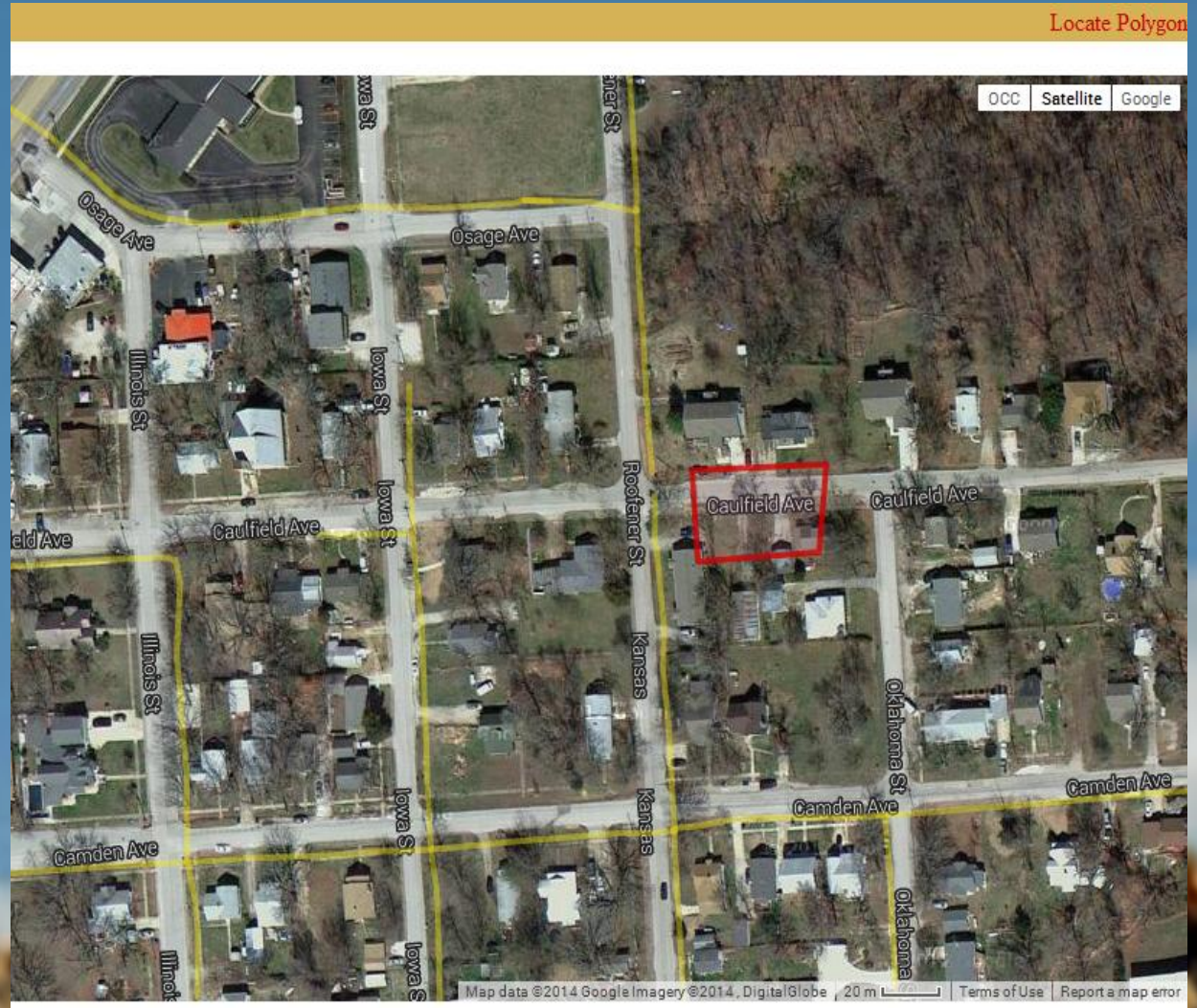
Satellite View





# FACILITY CENTERLINE PILOT

Centerline data may be used as a reference – in this case, to demonstrate where the mains are buried for locators use.





# VIRTUAL POLYGONS

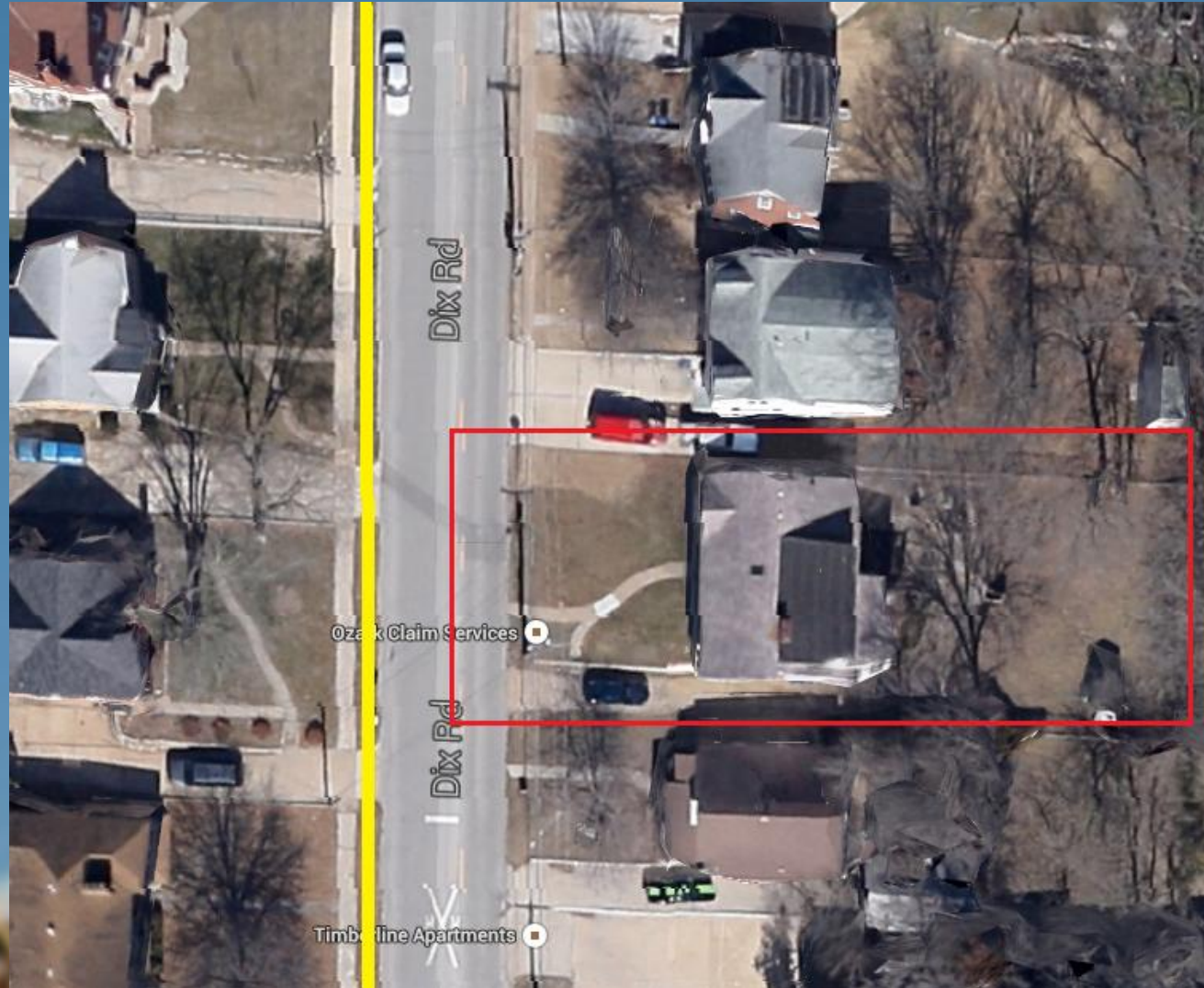
**Dynamically  
created  
notification  
areas based  
upon type of  
request and  
information  
contained in  
request.**





# VIRTUAL POLYGONS

**+3 ft  
Homeowner  
ticket and all  
work is  
contained on  
the private  
property.**





# VIRTUAL POLYGONS

**+5 ft  
Excavator  
ticket and all  
work is on  
property with  
no trenchless  
excavation.**

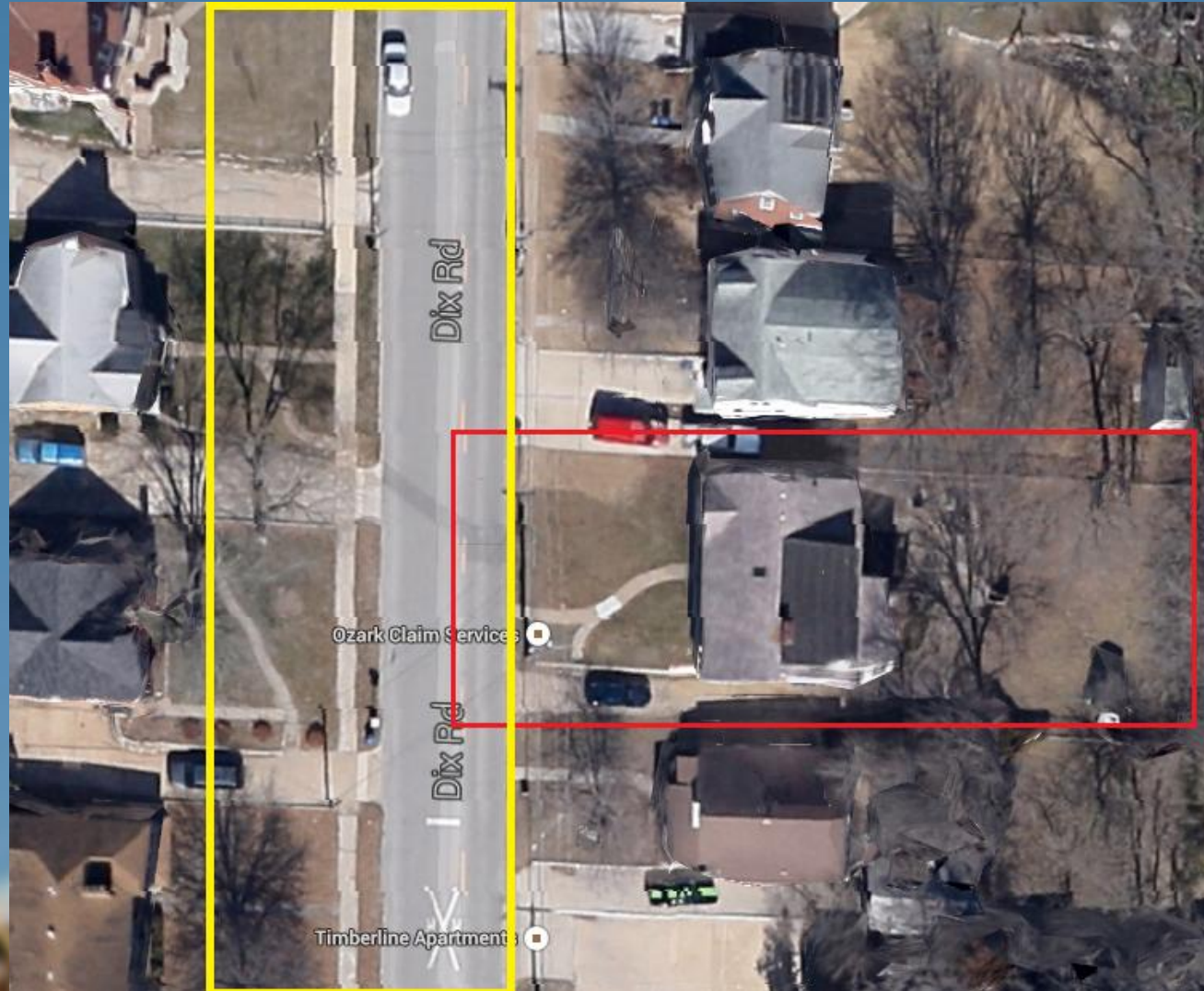






# VIRTUAL POLYGONS

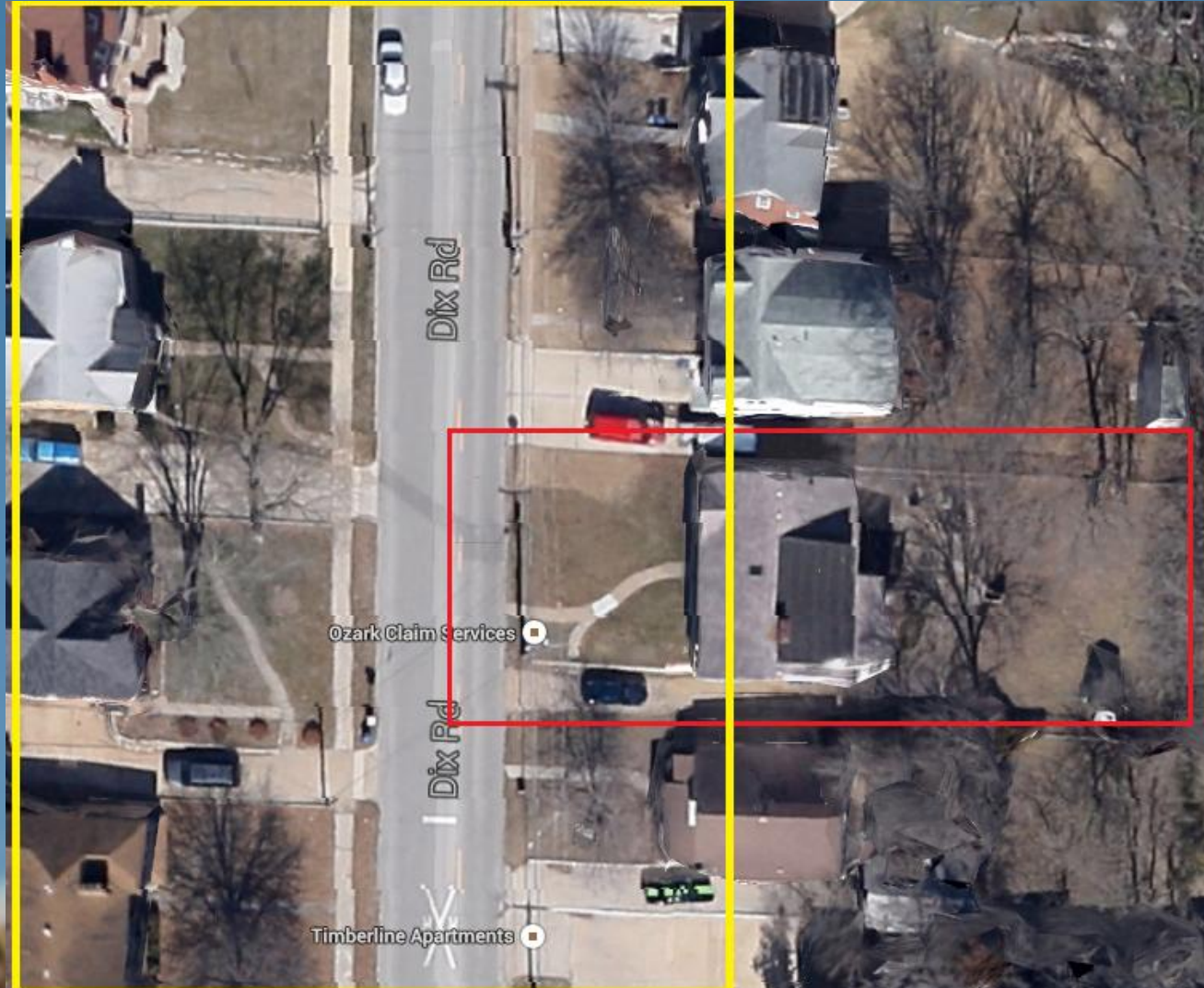
**+25 ft  
Excavator  
ticket and all  
work is on  
property with  
trenchless  
excavation.**





# VIRTUAL POLYGONS

**+50 ft  
Report of  
damage at a  
single street  
address.**





# ITIC ATTACHMENT FEATURE

Any ITIC user can add any attachment (pics, prints, etc) to any ITIC request.

**Step 5: Start Date Information**

Ticket Type:

Work To Begin Date:

At:  :

March 2014							April 2014						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
23	24	25	26	27	28	1	30	31	1	2	3	4	5
2	3	4	5	6	7	8	6	7	8	9	10	11	12
9	10	11	12	13	14	15	13	14	15	16	17	18	19
16	17	18	19	20	21	22	20	21	22	23	24	25	26
23	24	25	26	27	28	29	27	28	29	30	1	2	3
30	31	1	2	3	4	5	4	5	6	7	8	9	10

[< GO BACK](#) [CANCEL](#) [NEXT STEP >](#) [ATTACHMENTS](#)

Select Files To Upload ✕

No file selected.

Description:

Adding an attachment does NOT replace the requirements of the one call center. Excavators must provide sufficient marking instructions and driving directions to fully identify the boundaries of the proposed work site.

[continue](#) [back](#)



# ITIC ATTACHMENT FEATURE

599  
attachments  
added since  
Dec 1<sup>st</sup> 2013.

RETURN Email Ticket

### Missouri One Call

Ticket No: 140081489 ROUTINE  
Original Call Date: 01/08/14 02:42 pm Type: Web  
Start Date: 01/11/14 12:00 am Web  
[Popup Attachments](#)

**Caller Information**

Caller Name: ROY TUTTEROW Phone: (618)251-6048  
Rec Device? Y

**Excavator Information**

Excavator Name: ERVIN CABLE CONSTRUCTION Phone: (618)251-6048  
Cell:  
Address:

Contact Email:  
Onsite Contact:

**Excavation Information**

Type of Work:  
Equipment:  
Work Being Done:  
Trenchless Excav:

**Dig Site Location**

County:  
City:  
Address:  
At:  
Location of Work:  
LOCATE FROM P  
BETWEEN THE 6  
Remarks:  
Map Coord NW 1

**MEMBERS NOTIF**

District  
AMSTL02  
ATT306  
CHROL01  
DOTSL01  
LGS  
MOAMWC01  
NXM  
STLSS01

**Interactive Map:**  
Search Map: Enter

11431 SAINT CHARLES ROCK RD.

Map Coord NW 1

Google



# **YOUR SUGGESTIONS & QUESTIONS**