



2nd Quarter Operating Committee Meeting Minutes

Date: 6/16/2022

Time: 9:30am

Location: 824 Weathered Rock Rd, Jefferson City, MO

Attendees: see sign in sheet

Introductions

Chase starts and introductions go around the room and to those attending virtually.

Safety Message

Chase opens the floor to anyone who'd like to provide a safety message. Jody from USIC volunteers and discusses safety and precautions for working outside in heat and high temps.

Board report

Given by Chase.

OCC report

Given by Tyler.

Discussion regarding new itic (nxt) - can't be on mobile app until it's the default itic product. Amber motions to do some nxt outreach with an email blast and recommends outreach to influence adoption of ITIC NX. Seconded by Jose from Ameren. Others suggest adding info on the website and login page.

Randy will be present or advertise nxt at the upcoming mango conference.

Exec director report

John starts with two things

1. Thanks everyone for attending. Mentions op comm meeting going on over 20 years. Encourages people to bring and invite others in the future.
2. Introduces Randy as new exec director and formally bids farewell to the Op Committee.

Randy gave an introduction, stated the MOCS mission, and briefed the group on planned changes upcoming. Mentions concern for how people find loopholes with the ticket statuses that

are beyond mark/clear.

Thanks everyone and lets all know he's open to all if when needed.

He informs all that the website will contain pics of MOCS staff and who manages what along with a map for DPM coverage areas for the public.

Vote

Chase motions to change op comm chair position voting/selection to align with board president election/change.

Chase suggests 2-4 in person meetings along with the virtual option.

Opens floor for nominations for new chairperson.

Dave Calvert recommends/motions Chase to stay

Verdis seconds.

Dennis motions to close nominations.

Jose from Ameren seconds.

Discussion

Nick gives an update for DPMs. All DPMs are attending MANGO conference. MOCS will be at the state fair all 10 days, and he invites anyone to join and participate in the message/mission at the MOCS booth.

He informs all that the LMS will be available soon. Encourages everyone to use it for new employees and contractors.

Charlie talks about spending a day with John Spatafora and the City of Columbia. They did a safety stand down right on a job site. Discussed the seriousness of techniques with the crew on site. Educated them about potholing for their bore missiles. Very well received and informative. Invites anyone to have a site standdown for their contractors or crews.

New spanish excav manuals available.

Bill encouraged corp participation at state fair, spoke to participation from the member utilities in their outreach efforts at meetings / events, and to the increase in ticket volume and potential.

Ramona discussed Advance Ticket process.

Tyler and Chase provide a demo of status popups. Questions rise about adding these popups to third party softwares. Members who use korterra, dig tix, integrity, etc do not see these popups when the triggered statuses are selected. The request to add these to the 3rd party software needs to come from the member to third party, and then the member or 3rd party can work with OCC/MOCS to provide the verbiage and info needed to get it on the 3rd party system.

Dennis motions verbiage be added to excav manual of what each status means/represents.

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Amber seconds.

Discussion about the member being able to add themselves to a ticket. Not sure if instance happens enough to look into this option further.

Tyler suggests adding video for advanced ticketing to mocs website. Ramona says it's buried and hard to find. Tyler agrees advanced ticketing is way underutilized.

John Spatafora recommends advanced ticketing encouragement within itic based on large scope of work, which led to large scope projects, possible future recommendation for "project request."

Ramona recommends large project awareness notification to utility based on ITIC analysis similar to how they detect you are missing tickets now.. based on hole in notification zone.. this is notification they you are getting a bunch.. hotspot.

Definition of a project ticket (job that includes multiple tickets) is needed.

Discussion regarding how to encourage or walk an excavator through selecting a more appropriate start date/time.

Amber motions to add popup (similar to status popup) when ticket is segmented based on business rules, if user picks same date as last segment a popup will appear asking if all work will be able to be completed in same time frame. Motion seconded by Dustin Wardens.

Adjournment

Amber motions to adjourn, no objections.

2022 2nd Quarter Op Comm Meeting

9:30am @ 824 Weathered Rock Rd, Jefferson City, MO 65101

Please add your name, company and email address below

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